# Emperium Hospitality Management



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# Introduction

Welcome to your Emperium Epos services, which have one simple aim.... To offer you a service that represents real value for money. This means working hand in hand with you.

Emperium Epos is a powerful Hospitality management solution. The entire range of the Emperium Modules can control a Wide Area Network through to a Global Area Network of Branch restaurant through one Emperium Head Office source.

This document will take you through the sales processes and guide you through managing your staff and products inventory.

We listen carefully to what you tell us about your needs so as to develop a thorough understanding of your business. We will strive to work with you in a way that's professional, transparent and fair, including explaining how you can comment on our service.

#### Help us to help you

It will help us to provide you with a high standard of service if you make sure you let us know as soon as possible if you change your contact name, business name, address, email address, telephone number or any other detail.

We would also welcome you comments and suggestions to improve the level of service and to enhance our product.

#### This booklet

This booklet forms part of any other relating documentation that may be supplied with the purchase of the Emperium range of software. This booklet will describe the user processes to make efficient use of our Emperium Epos.

Please do not hesitate to contact us by email on: <u>technical@e-novations.co.uk</u> with your comments or questions about the software.

#### **Technical support**

Please contact our UK support centre on 08707 605 100 selecting option 2 for technical support.

# **EMPERIUM HOSPITALITY MANAGEMENT MANUAL**

**E-Novations London Ltd** 

# EMPERIUM ADMIN

- o Login Screen
  - Login Screen

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- Company/Branch Information
- Till Settings

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- Customer Payments

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### Reporting

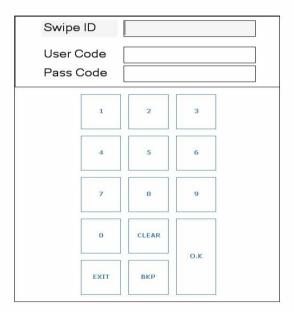
Reporting

### **EMPERIUM ADMIN**



To open this module you can double click on the following icon which is on the desktop of screen, you can also find in Start --> Programs --> Emperium Admin

### **Login Screen**



Picture 1

This is the entry point of the Emperium Admin module; every user accessing the Emperium Hospitality EPOS is identified by a unique Swipe ID or user code and pass code.

User can either enter the Swipe Id or User Code and Pass code

All transactions carried out by the user are recorded into the Emperium EPOS based on this login details.

Note: The Emperium software is provided with an Administrator User Code and Pass Code. The password can be changed later.

### **Admin Screen**



Picture 2

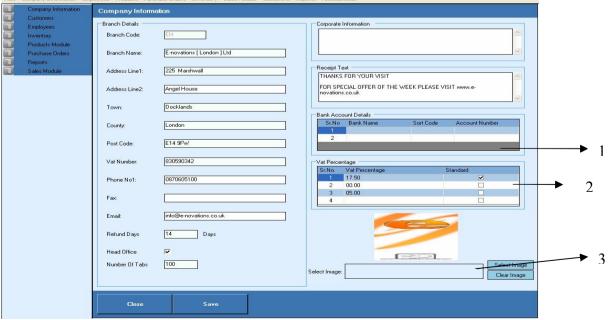
All the screens can be accessed by menu on the top (indicated above as 1) or menu on Left Hand side (indicated above as 2)

Note: The menu changes based upon the user rights

#### **Company/Branch Information**

This screen can be accessed from the Company Information on the Admin screen

Click on Company Information --> Company Information to access this screen



Picture 3

Here the company/Branch (if you have multiple Branches) Information of the business is defined, Fields with blue in colour are mandatory.

The Branch Information values entered are reflected on the Till Receipt and all the Management Reports.

Receipt Text

novations.co.uk.

THANKS FOR YOUR VISIT

FOR SPECIAL OFFER OF THE WEEK PLEASE VISIT www.e-

#### **1 Receipt Text**

This is printed at the bottom of Till Receipt; you can define your description at the bottom such as Thank you for your visit or any new promotions to promote your sales.

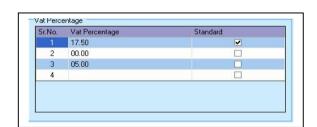
#### 2 VAT Percentage

Here different VAT Percentages are defined which are in turn linked to products.

Note: If you are having multiple branches, please make sure Branch code is unique

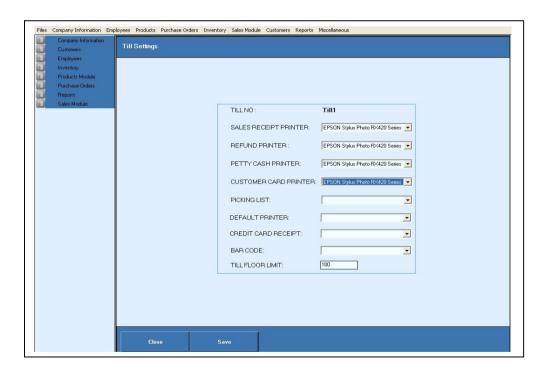
# 3 Image / Logo

Select or clear image/logo of company



### Till Settings

Click on Company Information -- >Till Settings to access this screen



Picture 4

Every Individual Computer is identified by a Till Number; this helps in finding out through which system the Transaction has taken place.

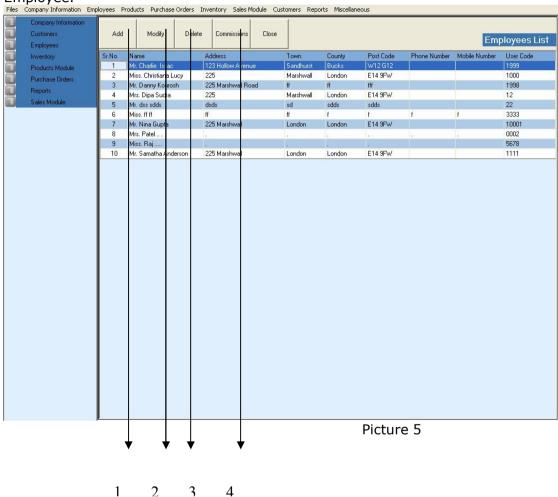
By default all the printers installed are displayed on the drop down. Once set and saved the receipts would be printed to the set printer.

Note: Please set the Till Settings from the Emperium Till Module

#### **Employees**

Click on Employees --> Employee Information to access this screen

To Identify the Transactions, every Employee is identified by unique Swipe Id/User Code and Pass code, this screen gives access to add/modify/delete an Employee.



#### 1 Add

To **Add** a new Employee click on Add button.

#### 2 Modify

To **Modify**, select the Employee from the list and click on Modify button.

#### 3 Delete

To **Delete**, select the Employee from the list and click on Delete button

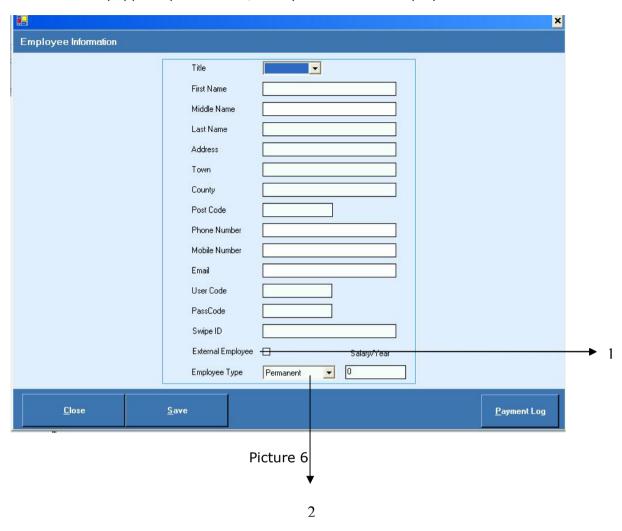
Note: Employee won't be deleted permanently from the system, if any of the Transactions are recorded against the employee

#### 4 Commissions

To **define** Commission for employees, click on Employees, Commissions would be explained in detail below.

#### **Employee Screen**

This screen is popped up when Add/Modify is clicked on Employees List screen



Titles for New Employee can be added from the Employees > Name Titles List..

#### 1 External Employee

External Employee is to identify people like cleaners, paper rounding boys and other staff who are not part of sales, this helps in finding out attendance of external employees.

#### 2 Employee Type

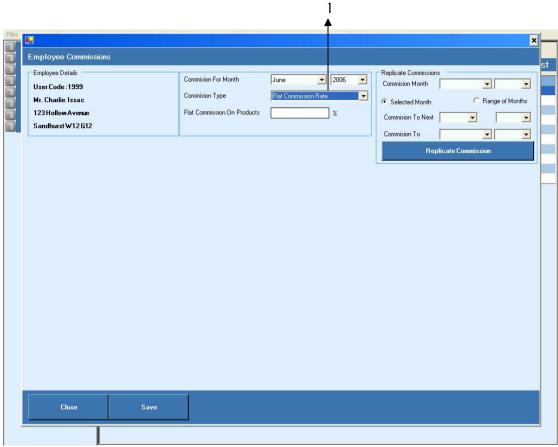
Here this field identifies whether the employee is permanent or on Contract, this information helps in calculating the Salaries based on the Number of Hours worked, which can be traced from the Clock In Module.

# Commissions

This screen helps in defining the Commissions of Employees, this screen can be accessed from Employees --> Commissions.

Commissions are of two types Flat Rate/ Commission on sales Range

Note: Commission is calculated on Sales after Excluding VAT on Sales

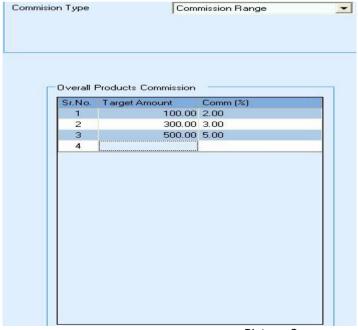


Picture 7

#### 1 Commission Type

This helps in identifying whether the commission is flat or is on a range of sale, if flat commission rate is selected, it would calculate commission for every sale after excluding VAT.

If the commission is Commission range, it can be defined by selecting commission range from down which is displayed as shown in Pic 9, here we can define different commission range based on sales as shown in Pic 9.



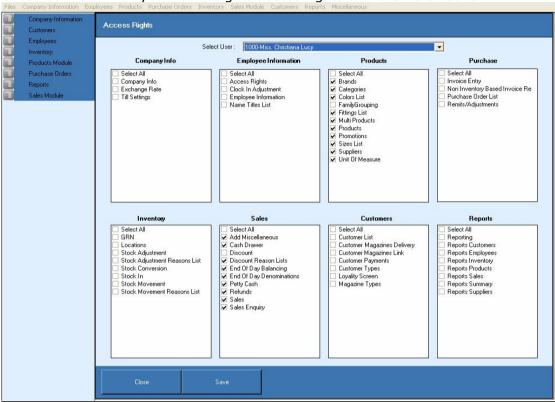
Picture 8

#### **Access Rights**

Click on Employees --> Access Rights to access this screen

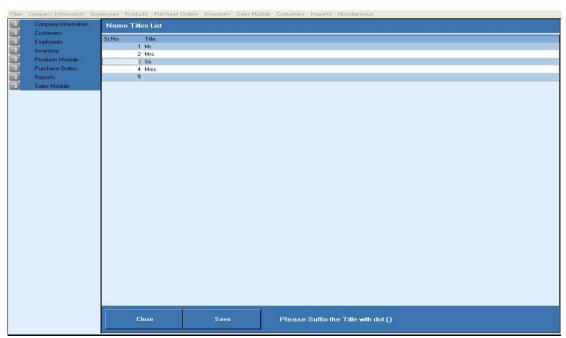
Every Employee/Staff working should be given privileges to access Menu/Modular screen, once the importance of every module is identified, then the access rights screen can be set.

Select the employee from the drop down box provided and then check the check box for which you want to give access rights and then click save.



Picture 9

### **Name Titles List**



Name Titles are defined to link to employee Titles, this is a Master List.

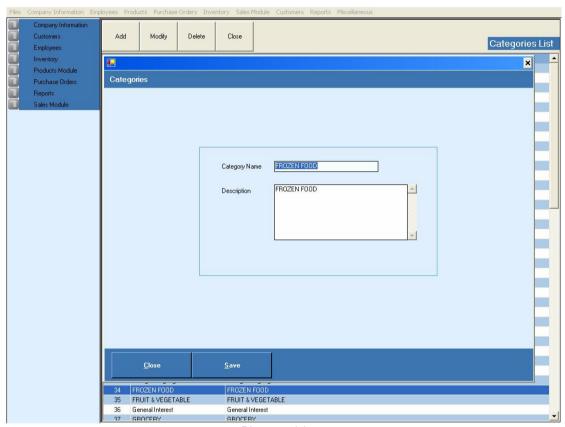
Picture 10

### **Categories**

Click on Products --> Categories to access this screen

Every Product (SKU) is identified under a particular category, Categories are defined to group similar products. Categories grouping help in identifying products more quickly.

Reports are generated to identify how the sales are on every category, which identifies the performance of category and thus indicate to the management to take necessary steps to further improve the performance.



Picture 11

To Add a Category Click on Add

Category Name should be unique.

To Modify the Category Click on Modify Category

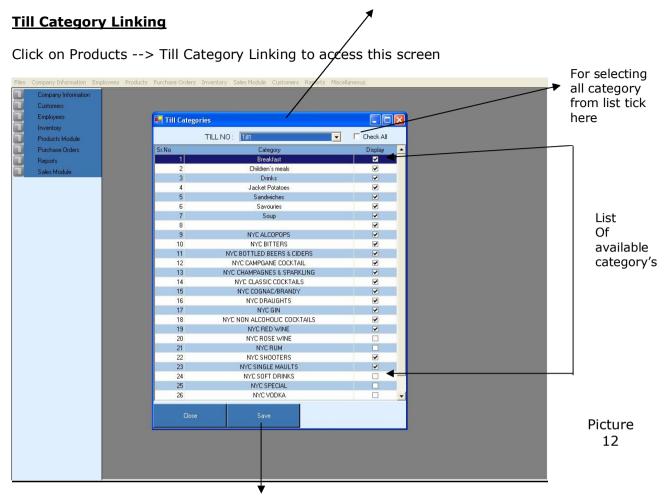
To Delete a category, Click on **Delete** 

Note: Categories can only be deleted provided, they don't have any sub categories, and Brands or Products linked to them.
Categories can be added from Products screen directly.

# **EMPERIUM HOSPITALITY MANAGEMENT MANUAL**

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Please select Till No From list Use :- So select categories display on specific till only not on other till



Click save so selected category's display on selected till only

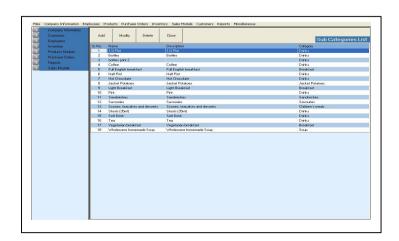
#### **Sub Categories**

Click on Products --> Sub Categories to access this screen

Every Product (SKU) is identified under a particular Sub category, Sub Categories are defined to group similar products much more in detail compared to Category.

Reports are generated to identify how the sales are on every sub category, which identifies the performance of sub category and thus indicate to the management to take necessary steps to further improve the performance.

Eg. Performance sales of sub category this year for Christmas, would give an estimate of how much should be bought for next year.



Picture 13

To Add a Sub Category Click on Add

Under Every Category Sub Category Name should be unique.

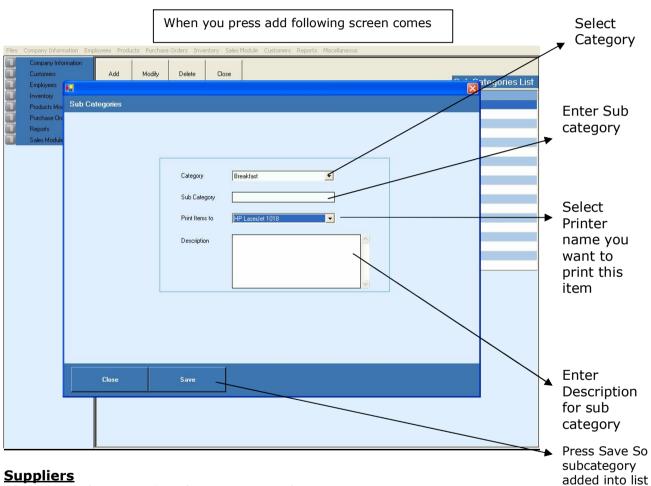
To Modify the Sub Category Click on Modify

To Delete a Sub category, Click on **Delete** 

Note: Sub Categories can only be deleted provided; they don't have any Products linked to them.

Sub Categories can be added from Products screen directly.

For e.g. Food menus a category Starter/Main course etc are Sub Categories



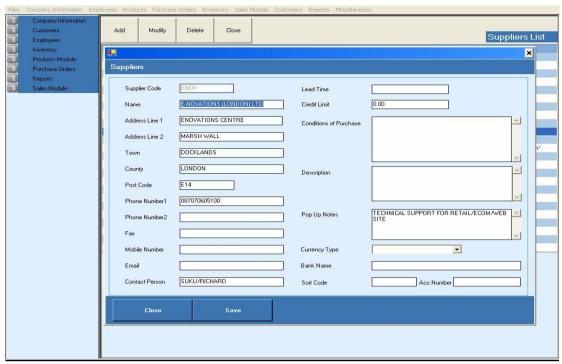
Picture 14

**Suppliers** 

Click on Products --> Suppliers to access this screen

Every Product has to be bought, for this product has to be linked to supplier who would be supplying the products, this screen acts as Master screen for adding all the suppliers who supply the product.

Note: Non Product Based suppliers like Electricity supplier etc can also be added to identify the outgoings.



Picture 15

To Add a Supplier Click on Add

Supplier Code should be Unique.

To Modify the Supplier Click on Modify

To Delete a Supplier, Click on **Delete** 

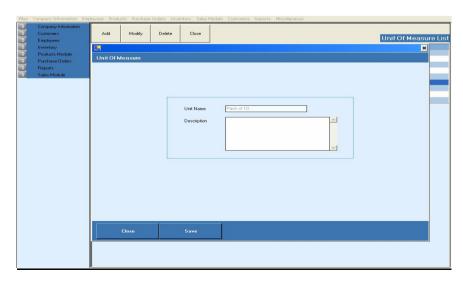
Bank Details of supplier are added to help the system to get details automatically while doing payments to supplier.

Note: Suppliers can be added from Products screen directly

### **Unit Of Measure**

Click on Products --> Unit Of Measure to access this screen

Unit of Measure defines the product pack type, like whether it is Each, Pack of 10, Pack of 6, Most of the Time it would be Each.



Picture 16

To Add a Unit Click on Add

Unit Name should be Unique.

To Modify the Unit Click on Modify

To Delete a Unit, Click on Delete

Note: Unit of measure can be added from Products screen directly

### **Products**

Click on Products --> Products to access this screen

This is core of Emperium Hospitality EPOS System, every Transaction recorded against a product starts from here.



Picture 17

The Products list loads up 100 products by default,

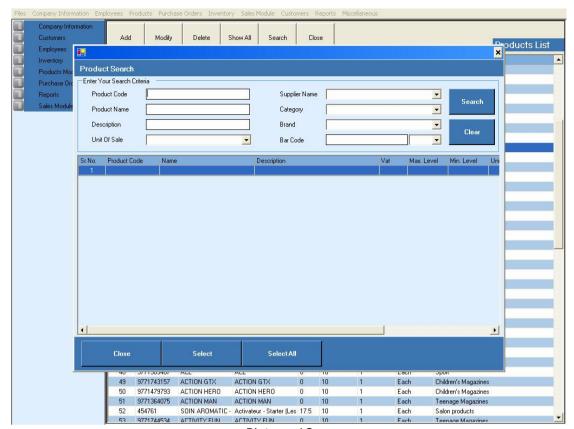
To Add a Product Click on **Add**, Product in detail would be explained below.

To Modify the Unit Click on Modify

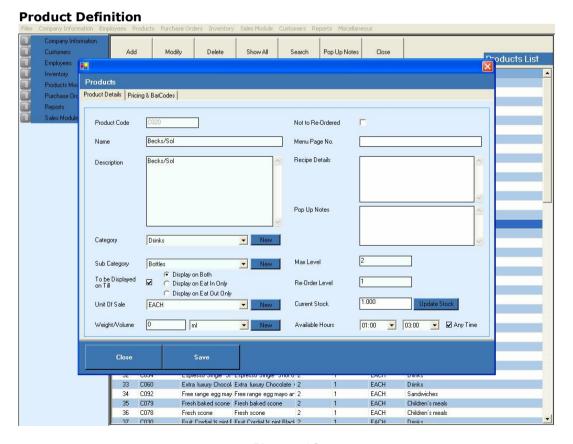
To Delete a Unit, Click on Delete

To see all Products at a time, Click on Show All.

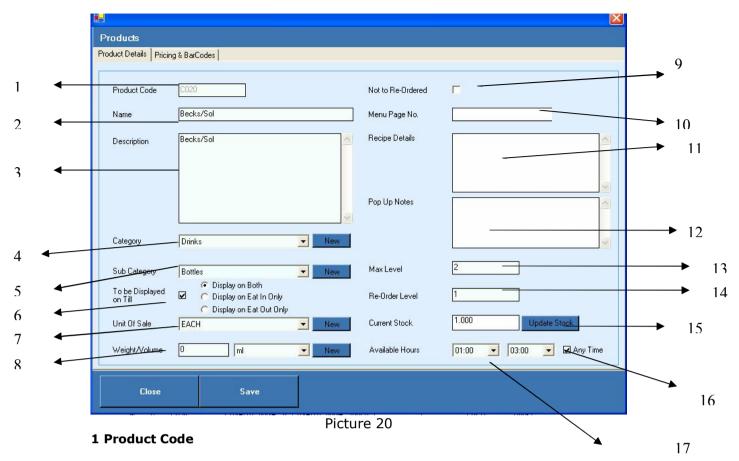
To search a particular product, Click on Search and you are provided with different options in search criteria, which is displayed below.



Picture 18



Picture 19



Every Product is defined by Unique Product code, which is Central Product Code, once created, this cannot be edited, and all the Product Transactions are recorded against the Product Code.
This is a mandatory field.

#### **2 Product Name**

This is short description of product. This is a mandatory field.

#### **3 Product Description**

Product Description is one of the integral part of the system, every product is defined with unique product description, by which it is identified. Product description is displayed in every Inventory Transaction of the system.

All the reports related to Inventory carry the Product Description.

This is a mandatory field.

Note: Product Description is printed on the Receipt

#### 4 Category

Every Product falls under a Category, the category is linked to product by selecting it from the Dropdown

This is a mandatory field.

Category helps in grouping similar products together. If a new category needs to be added, Click New button which is adjacent to the Category Drop down

#### 5 Sub Category

Every Product falls under a Sub Category, the Sub Category is linked to product by selecting it from the Drop down

This is a mandatory field.

Sub Category helps in grouping similar products together. If a new Sub category needs to be added, Click New button which is adjacent to the Sub Category Drop down

#### 6 To Be displayed on Till

Select option for this product/category display on Eat In or Eat Out or both

By default tick for Display on both

#### 7 Unit Of Sale

Every Product falls should be linked to its packing size.

This is a mandatory field.

If a new Unit Of Sale needs to be added, Click New button which is adjacent to the Unit Of Sale Drop down.

#### 8 Weight

This helps in finding out the delivery weight of products, if delivery module is linked, this helps in finding out the weight of whole sales order

#### 9 Not to be Reordered

If the product reordering has to be stopped then check this option.

Note: Once you check this option, Product won't be reflected in purchase orders

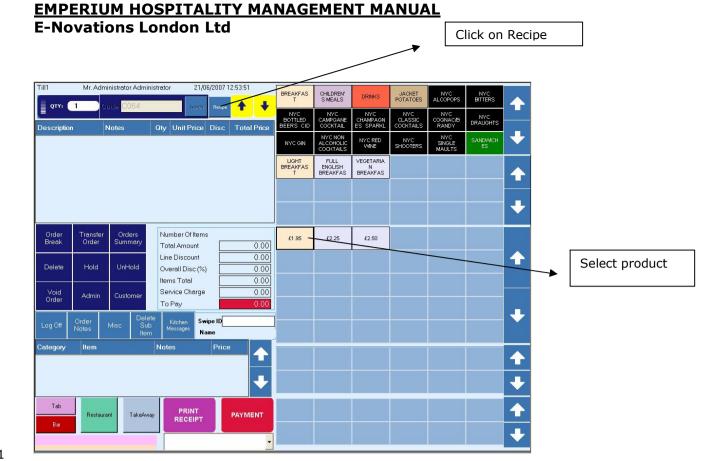
### 10 Menu Page Number

If you maintain a catalogue of all the products, the Menu page number can be entered here.

#### 11 Recipe Details

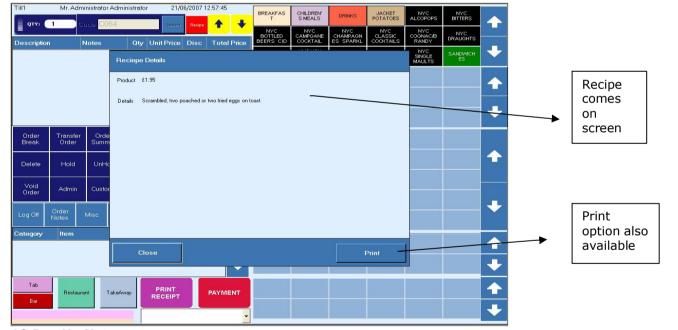
In recipe details need to enter product's ingredients.

This recipe detail display on sales point (Till).



Picture 21

Picture 22



#### 12 Pop Up Notes

Pop up notes is sought of reminder message linked to product, whenever the product is accessed in different modules, the pop up message is reflected.

#### 13 Max Level

Max Level is the maximum stock level, which has to be maintained in the store at any point of time. This can be estimated either on the season sale/shelf space/Previous sales History.

#### 14 Min/ Reorder Level

Reorder Level is the minimum stock level, for which the system pops up in reorder reports if the product is equal or falls below the reorder level.

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#### 15 Update Stock

Once product is saved, the physical quantity of the stock can be updated from here.

#### 16 Available hours

Select what time this product display on till or sales point.

Ex. Between 17:00 to 22:00

# Available Hours 01:00 🔻 03:00 🔽 🗹 Any Time

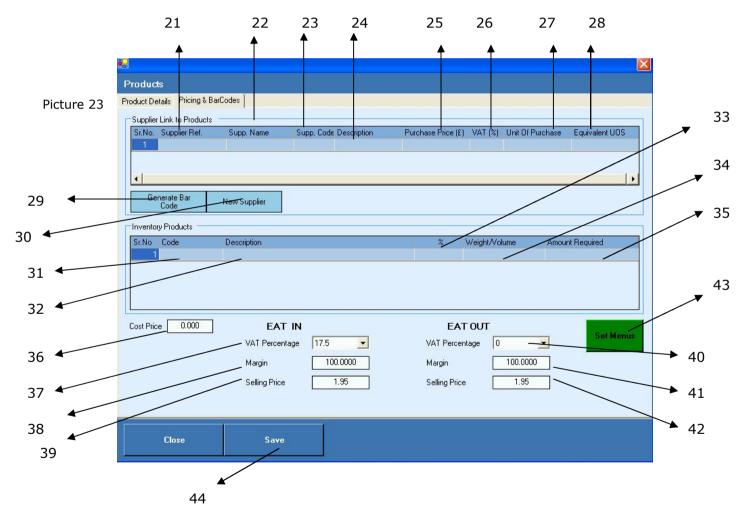
C064

Product Description: £1.95

#### 17 Any time

By ticking this option product available on all time

#### **Pricing and Bar Codes Tab**



#### 21 Barcode

Product has to be linked to barcode, Bar code can be linked to a product here. Barcode has to be unique for product.

Multiple Barcodes can be linked to different products.

If you want to put supplier reference code, you can pit it in the Barcode field and link it to supplier, the barcode can still be added to next line.

Note: For faster and accurate data entry put the cursor focus on the Barcode and scan the Product using scanner.

#### 22 Supplier Name

The product can be linked to supplier who supplies the product, the link can be done from the selected drop down.

#### 23 Supplier Code

The supplier code is popped up in the field automatically when the supplier name is selected.

#### 24 Description

Description is the product description, how the supplier recognises the product, most of the times, it would be Product description.

#### 25 Cost/Unit price

This is the cost price per unit for the product, this is generally calculated based on the average price of the product or from your supplier invoice.

#### **26 VAT**

This is VAT Percentage of the product, how much the supplier Product VAT is.

#### 27 Unit Of Purchase

Unit of Purchase is the supplier packing size, for e.g., if a supplier sells in pack of 10 and if it is sold in each/single, Unit Of Purchase is Pack of 10 and Unit of sale is each/single.

#### 28 Equivalent UOS

Equivalent UOS (Unit of Sale) is one of the important fields, when product is linked to supplier for reordering products, Equivalent UOS has to be defined. This helps in updating stock when you receive stock from supplier.

For e.g. when a supplier Pack size is Pack Of 10 and you sell it in each/single, the Equivalent UOS would be 10.

So when you buy one unit from supplier, the physical stock level increases by 10.

### 29 Generate Barcode

If a product doesn't have any barcode for a product, click on Generate Bar Code, which generates a unique number.

#### 30 New Supplier

If a New supplier has to be added, just click on New supplier, which opens up the supplier screen for addition.

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#### 31 → 35 Weight product management

**Example**: - product you entering now is product A. In product A development you need product B ( 25%), product C (30%). So, when you sell this product A, Product B's stock automatically deducted 25%, product C's stock automatically deducted 30%.

#### 31 Product code

Double click on product code then automatically product search screen comes, select particular product.

### 32 Product description

By default it comes automatically when you choose product.

33 %

# 34 Weight/Volume

### 35 Amount Required



### 36 Cost price

Enter product cost price. Depends on cost price margin generated automatically.

#### 37 → 39 Eat In Price

For Each and Every product you define Eat In price separately.

#### 37 Vat Percentage

Select Eat In Vat percentage from list



#### 38 Margin

It calculate automatically depends upon selling price

#### 39 Selling Price

Enter sell price so margin calculated automatically



# **EMPERIUM HOSPITALITY MANAGEMENT MANUAL**

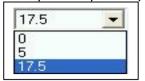
#### **E-Novations London Ltd**

### 40 → 42 Eat Out ( Takeaway ) Price

For Each and Every product you define Eat Out price separately.

### **40 Vat Percentage**

Select Eat Out Vat percentage from list



### 41 Margin

It calculate automatically depends upon selling price

# **42 Selling Price**

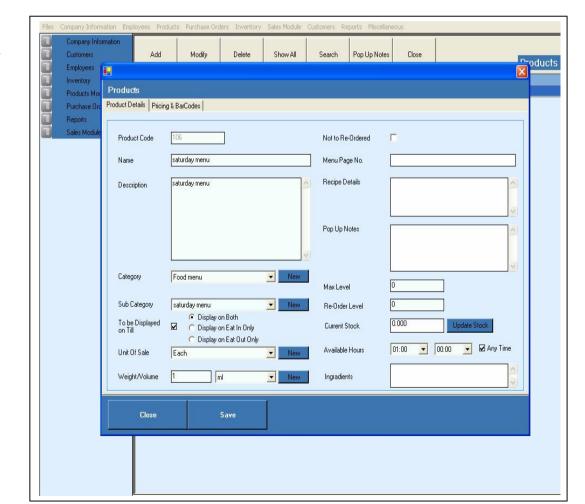
Enter sell price so margin calculated automatically



#### 43 Set Menu

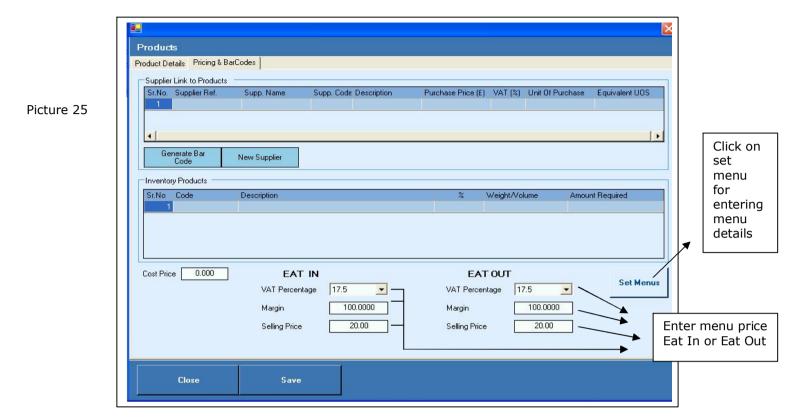
Use :- Creating Saturday/ Sunday or specific types of menu. Example :-

Step :- 1 Create new product as Saturday menu, With category name like Saturday menu and sub category name like Saturday menu.

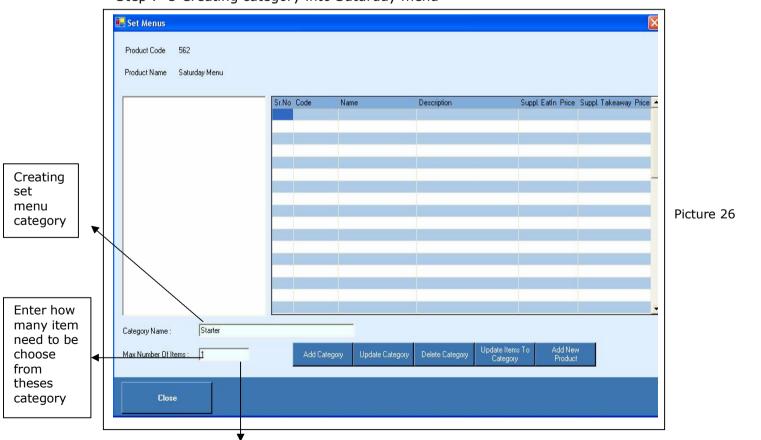


Picture 24

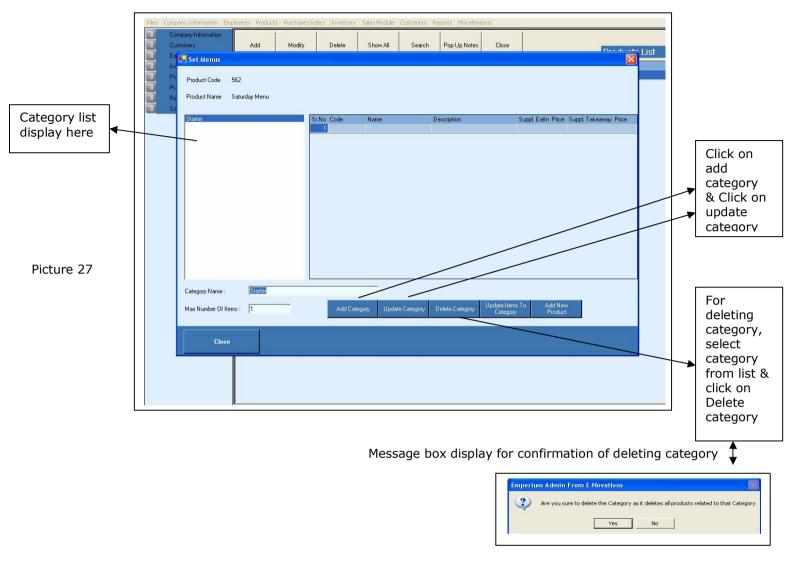
Step :- 2 Enter Saturday menu price (Eat In and/or Eat Out)



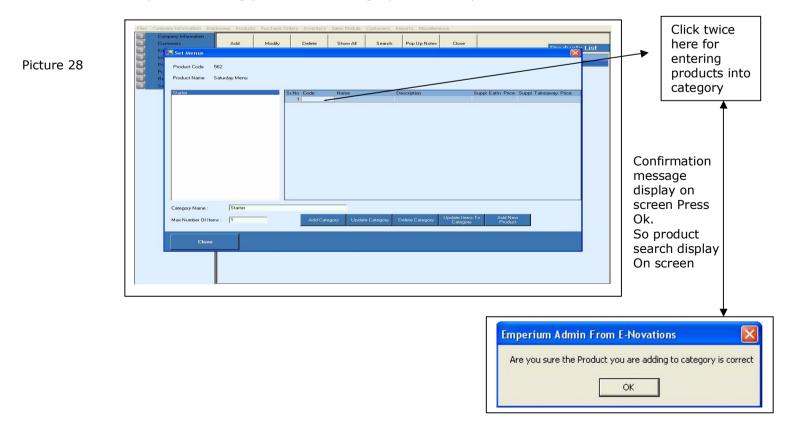
Step :- 3 Creating category into Saturday menu



Example :- If you enter Max number of items = 2. So you select only two items from this starter category only.



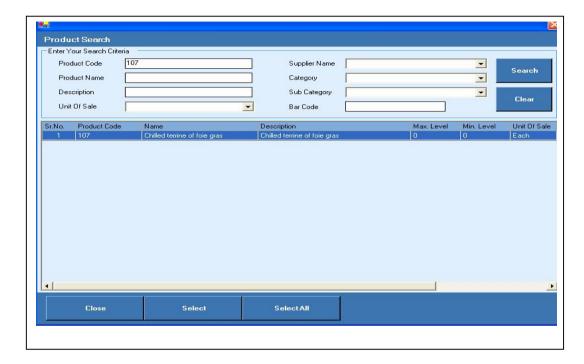
Step :- 4 Entering product into category of Saturday menu

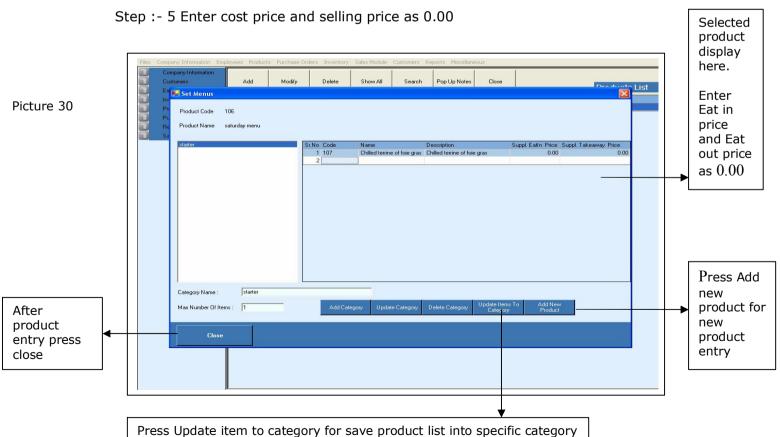


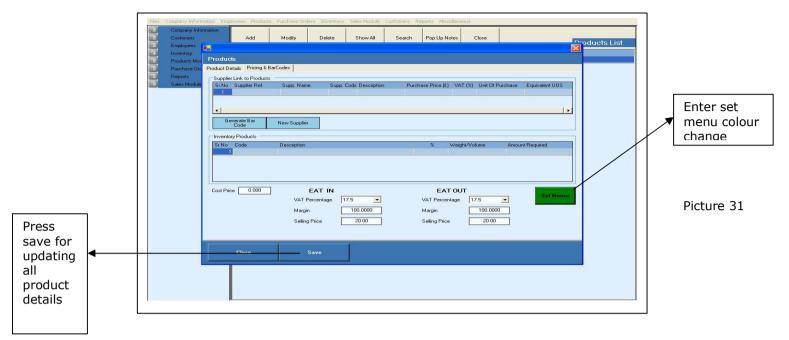
Step :- 4 Searching and selecting product from product search and press select or select all.

Note :- Must enter all product with 0.00 price ( Eat In and/or Eat out )

Picture 29







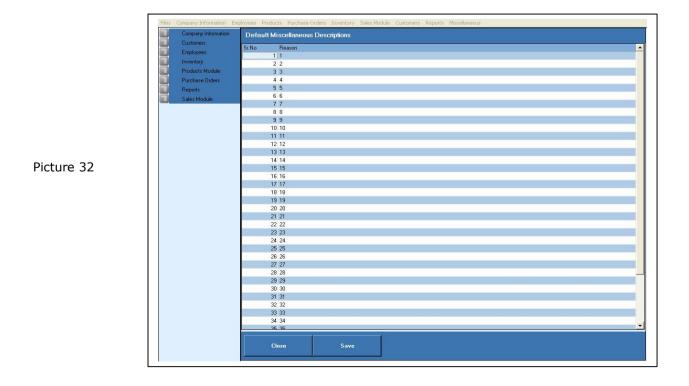
44 Save

Save all details for product.

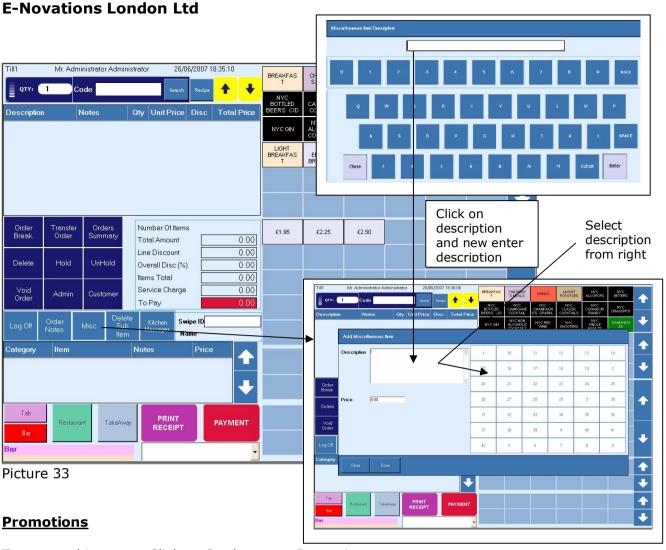
### **Default Miscellaneous Descriptions**

When a product is not recognised by the system and if it is sold under Miscellaneous Item, to avoid the delay in sale, the system is having flexibility of defining 10 miscellaneous descriptions in the system.

When you click miscellaneous button on sales screen, this descriptions are reflected automatically on the screen as below.



# EMPERIUM HOSPITALITY MANAGEMENT MANUAL

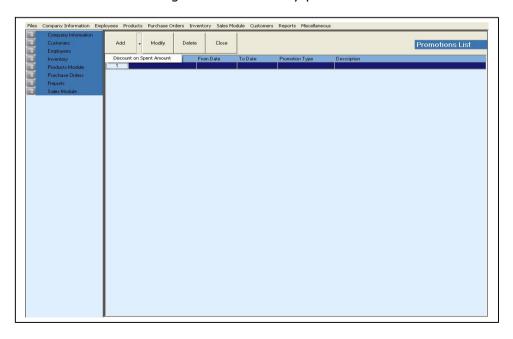


To access this screen Click on Products --> Promotions

The Application handles promotion, you can set promotions with Date Range.

Discount on Spent Amount

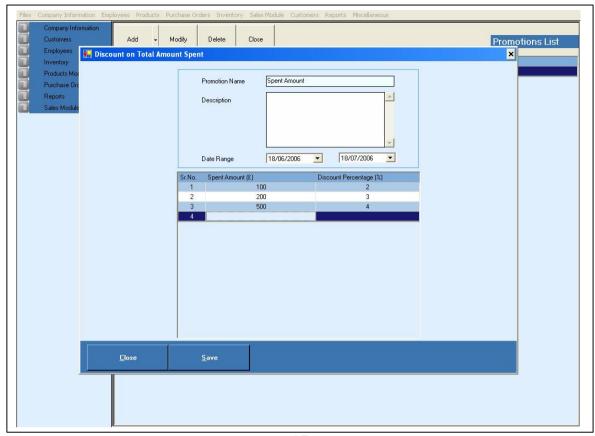
Click on Button arrow to get access to every promotion.



Picture 34

#### **Discount on Spent Amount**

This promotion gives discount in percentage at spent amount.



Picture 35

For above e.g. if the amount spent is less than 100, then discount is 0 percentage

If the amount spent is equal or greater than 100 and less than 200, then discount is 2 percentage

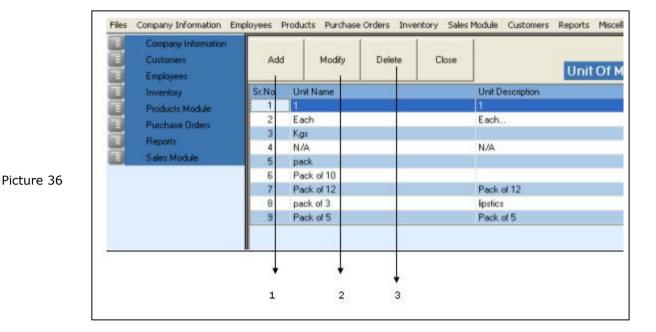
If the amount spent is equal or greater than 200 and less than 500, then discount is 3 percentage

If the amount spent is equal or greater than 500 then discount is  $4\ \text{percentage}$ 

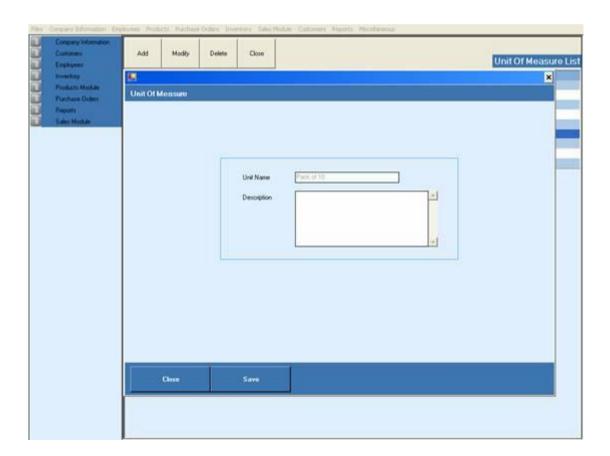
#### **Unit Of Measure**

Click on Products --> Unit Of Measure to access this screen

Unit of Measure defines the product pack type, like whether it is Each, Pack of 10, Pack of 6, Most of the Time it would be Each.

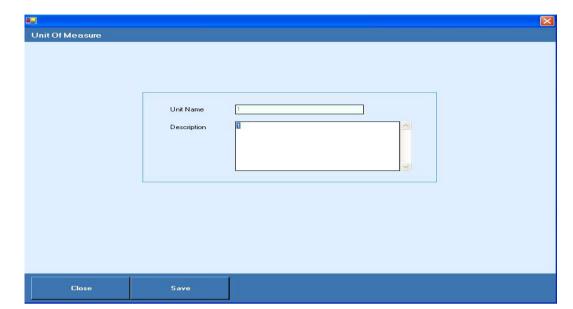


1) Add :- To Add a Unit Click on Add Unit Name should be Unique.



Picture 37

2) Modify: - To Modify the Unit Click on Modify



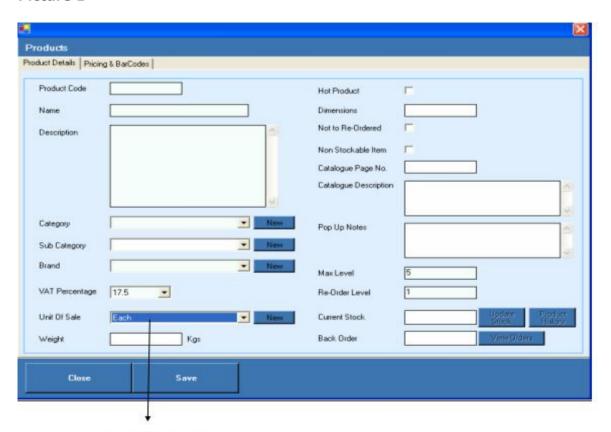
3) Delete: - To Delete a Unit, Click on Delete

Note:-Unit of measure can be added from Products screen directly

**Note** :- Inserted Unit of measure Comes in drop down box called unit of sale displayed in below Picture 1 and Picture 2.

#### Picture 1

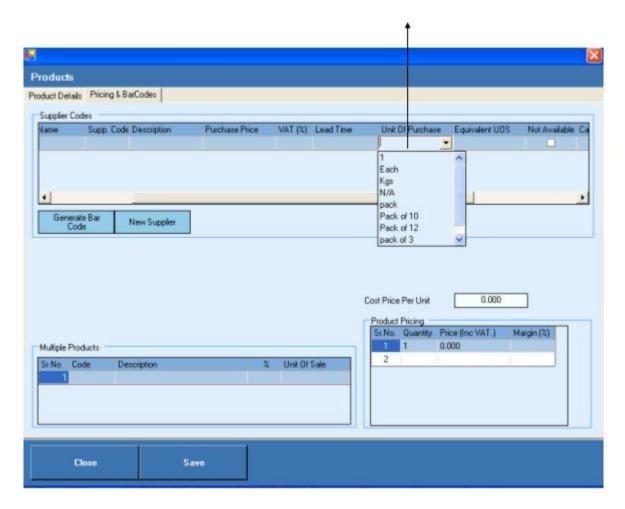
Picture 38



Unit of measure comes here

Picture 2





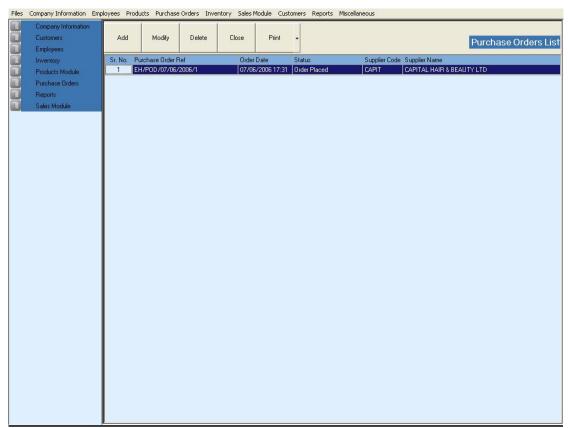
### **Purchase Orders**

To access this screen Click on Purchase Orders --> Purchase Orders List

Purchase orders is raising the orders for product from the supplier, this is core part of business as it helps in deciding how much you need to stock up based on various parameters like Lead Time, sales and best supplier for that product.

Purchase orders generally would be in one of status, When you raise the Order, it is in Order Placed Status If you receive partial stock from the Placed Order, it is in Partial Order Received status

If you receive full stock from the Placed Order, it is in Full Order Received status



Picture 39

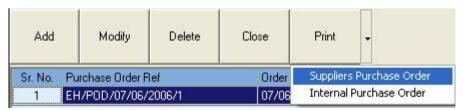
Click on Add to Add a New Purchase Order (In detail would be explained below)

Click on Modify to Edit Purchase Order

Note: You cannot edit a purchase order, once the whole stock is received from the supplier

To delete a purchase order click On Delete.

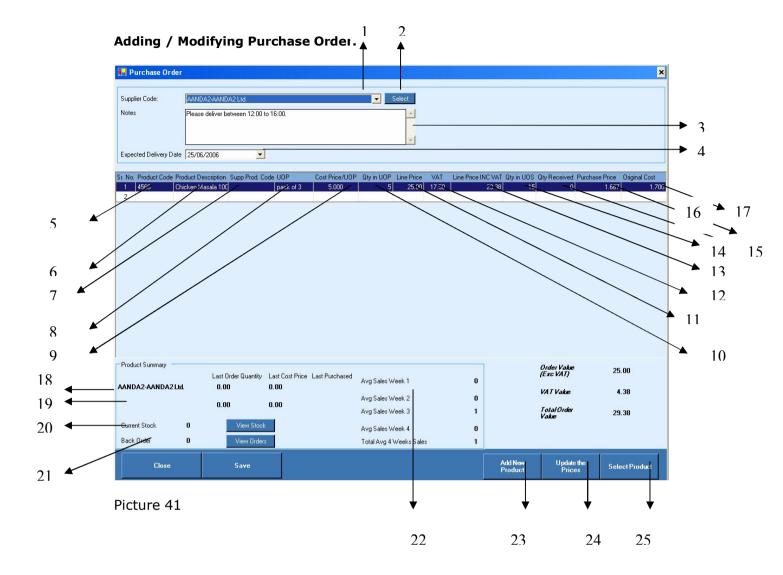
Note: You cannot delete a purchase order only if the status is order placed status.



Picture 40

Purchase order Printing has two reports, one is Internal Purchase Order, which generally carries the prices of the products.

Second one is Supplier Purchase order, which has the supplier's details along with the product details.



#### 1 Supplier

Based on the Reorders list report for a supplier which is in Reports> Inventory > Reorder Products List Supplier Wise.

Supplier can be picked from the Supplier drop down, once the Supplier code is selected the Products which are to be reordered are reflected automatically in grid, these would be reflected based upon the min and max levels you set in the Product definition. Click here to go to <u>Max Level</u>

#### 2 Select

If you have too many suppliers, you can pick up the supplier by clicking select. **3 Notes** 

This are the comments written to supplier when raising the Purchase order, this would be reflected on the purchase order copies when sent to supplier.

#### **4 Expected Delivery Date**

This is the expected delivery date for the products to be received from the supplier, these helps in tracking the products back order when they are expected.

#### **5 Product Code**

This is product code of the product, which is defined in the product definition.

#### **6 Product Description**

This is description of the product, which is defined in the product definition, these would be reflected in the purchase orders and is popped up automatically once the product is selected.

#### 7 Supp. Product Code

This is product reference of the supplier, it's not mandatory but if you add the reference, while linking the product to the supplier. Click here how to set the <u>product reference</u> of the supplier.

#### 8 UOP (Unit Of Purchase)

This is the supplier Pack size, how you buy from the supplier, whether the pack size is pack of 10, pack of 20 or box with 100 items etc.

This gets printed on supplier copy of Invoice, just to make sure you get right quantity.

#### 9 Cost Price UOP

This is the supplier cost price, if you set the purchase price in Product definition, the Cost Price per UOP would be reflected automatically, if not you can override with the new Cost Price, once set here would reflect on next purchase order automatically.

#### 10 Qty in UOP

This is the quantity you are buying in supplier units, this can be based on your Qty in UOS.

For e.g. you need 15 units in Unit Of Sale and supplier supplies in pack of 3, the Quantity in UOP would be 5 and Qty in UOS would be 15.

Note: Please make sure you are checking UOS while setting the UOP as UOS.

#### 11 Line Price

Line Price is Total of Quantity \* Cost Price Per UOP, this is calculated automatically once both fields are entered.

#### **12 VAT**

This is the VAT percentage on the product, once set would reflect on next purchase order against the product.

### 13 Line Price Inc VAT

This is VAT Value, which is calculated on Line Price plus the Line Price.

Line Price Inc VAT=Line Price + (Vat Percentage/100) \* Line Price

### 14 Qty in UOS

This is the Qty in Unit of sale, basically your units, the stock levels would be updated by this quantity when you receive stock.

For above e.g. when supplier supplies 5 pack of 3,the stock gets automatically increased by 15 as each pack is having 3 individual units in it.

#### 15 Qty Received

This is the qty received against the line, if you are trying to edit the order after receiving the order, you can see the qty received.

#### **16 Purchase Price**

This gives an estimate of how much you are buying for every single unit, once you put the Line Price and Qty in UOS. Purchase price is Line Price/Qty in UOS.

#### 17 Original cost

This gives current cost price per unit set in product definition, this is given so that, if the purchase price is varying from cost price per unit, you can update the cost price by clicking update the prices against the selected line.

#### **18 Selected Supplier**

This particular information is about the previous purchase details from the selected supplier, this helps in negotiating the price, in case if there is any variance.

#### 19 Last purchased From

This gives information about the supplier where the product is last bought, It can be the same selected supplier.

#### **20 Current Stock**

This gives information about current physical stock.

#### 21 Back Order

This gives information about back orders on the selected line, to view back orders in detail click in view orders.

#### 22 Average sales for Last 4 weeks.

This gives information about average sales for Last 4 weeks, this helps in estimating how many has to be bought.

#### 23 Add New Product

If the new Product is to be added, click on Add New Product.

#### 24 Update the Prices

If you want to prices when there is new price, click on Update the Price.

#### **25 Select Product**

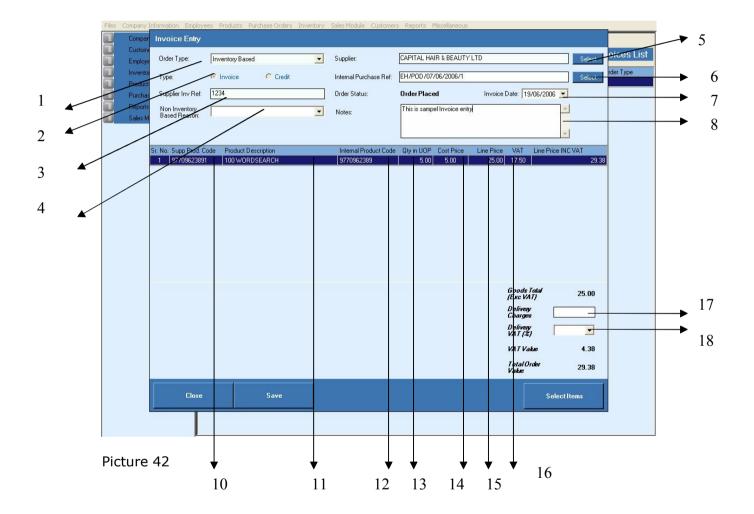
If you want to add a new product which is not in reorder list items, you can click select product, which gives list of products selected by the supplier and click on select to select the product.

# **Invoice Entry**

To access this screen Click on Purchase Orders --> invoice Entry

When you raise purchase order to the suppler, once you receive the stock, the next step would be getting the Invoice from the suppler, You can also enter Invoices which are Non Inventory based something like overheads over here.

The reason for entering this information is you can track the out goings for the business and also claim VAT on the Purchases.



# 1 Order Type

This gives the Invoice entry type, whether it is an Inventory based or Non Inventory based Purchase order.

#### 2 Invoice / Credit

This specifies the whether the data entered is Invoice / Credit.

# 3 Supplier Inv Reference

This is the place where you can enter the supplier Invoice number for future reference

#### 4 Non Inventory Based Reason

Here the non-inventory based reason is selected, if order Type is Non Inventory based. Once you select the Non Inventory based reason, which are basically your overheads, the invoices would be reflected in Profit/Loss statement.

#### **5 Supplier**

When Invoice entry is done, the supplier has to be specified where the Invoice came for, the supplier is selected here. Click select to pick the order

#### **6 Internal Purchase Reference**

If it is an Inventory based Invoice, you can pick up the purchase order here against which the Invoice entry is done. Click select to pick the order

#### 7 Invoice Date

This is the date when the invoice is received from the supplier this helps in finding out how many days the invoice is due to be paid.

#### 8 Notes

This is just a note, which can be entered while entering the Invoice.

#### **10 Supplier Product Code**

This code is automatically popped up, if you pick up the Inventory based purchase order, if not you can enter product code for Non Inventory based Invoice.

#### 11 Product Description

This description is automatically popped up, if you pick up the Inventory based purchase order, if not you can enter description for Non Inventory based Invoice.

#### 12 Internal Product Code

This is the product code from product definition, which would be popped up automatically, if you pick Inventory based purchase order.

#### 13 Oty in UOP

This is number of units you bought from the supplier against the product.

#### 14 Cost Price

This is the cost price of the product excluding VAT, this is popped up automatically, if you pick up Inventory based Purchase order, if not just enter the value, which you received from the supplier for e.g. Electricity bill value etc.

#### 15 Line Price

This is Qty in UOP \* Cost price value.

#### **16 VAT**

This VAT value is automatically popped up, if you pick up the Inventory based purchase order, if not you can enter VAT for Non Inventory based Invoice.

# 17 Delivery Charges

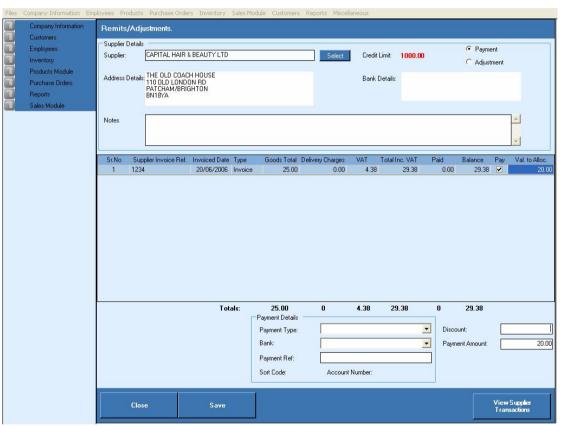
Here deliver charges can be entered, if supplier is charging any Delivery charges.

### 18 VAT on Delivery Charges

This is VAT percentage, which would be applied on delivery charges.

# **Remits / Adjustments**

To access this screen Click on Purchase Orders --> Remits / Adjustments

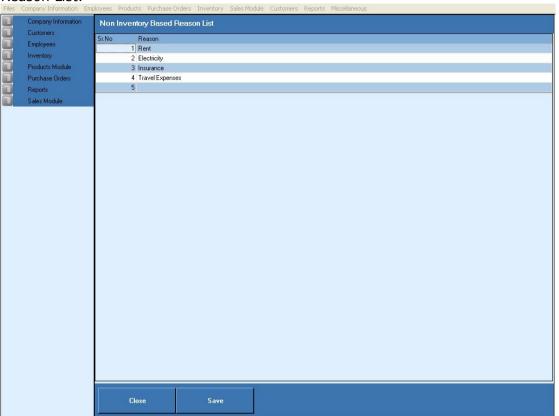


Picture 43

Once you enter the Invoice from the supplier, the next step would be you paying to the supplier, here is the place, where you can post your payments to the supplier. Click on pay for which the Invoice has to be paid and if you want to pay partial amount, you can edit Val. To Allocate and enter whatever amount you want to enter. Once posted the Remittance advice would be printed which you can post it to supplier.

# **Non Inventory Based Reasons List**

To access this screen Click on Purchase Orders --> Non Inventory based Reason List.



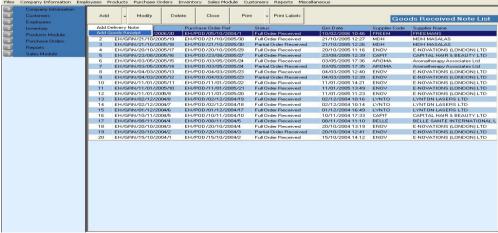
Picture 44

Here is the place where you can enter the different overhead reasons, these would be reflected in Non Inventory based reasons for Non Inventory based invoices.

# **GRN (Goods Received Note)**

To access this screen Click on Inventory --> GRN

Once you raise purchase orders, you receive stock from the supplier, here is the place, where you would check and enter the quantities against your purchase order.



Picture 45

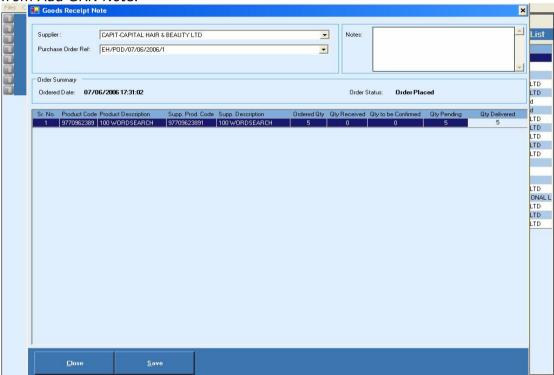
These can be done in two ways.

- 1> First do the delivery note, where you just enter the quantities against the Purchase order as in delivery note of the supplier and later on do the final check, which is Goods Receipt Note.
- 2> If not you can directly do the Goods Receipt Note.

## **Add Delivery Note**

This is place where you enter the stocks as in delivery note and you won't have time to check stocks. To do this just enter the quantity in Qty Delivered field.

Note: If you do not want to delay the process of GRN, you can directly start from Add GRN Note.



Picture 46

## **Add Goods Receipt**

Here you can update the stock against the purchase order, here the location is selected and stock is entered, if you want to allocate stock to multiple locations, check on multiple locations.

#### 1 Qty Checked

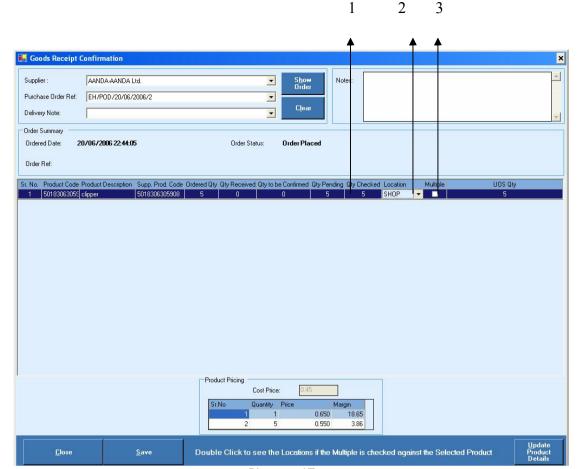
Here is the place where the checked quantity is entered, once you enter the Qty checked the Qty in UOS is automatically increased based on the pack size of Qty Checked.

## 2 Location

Here the stock location can be selected, where the stock would be allocated.

# 3 Multiple

If you want to allocate stock to multiple locations, click on multiple.



Picture 47

If you want to update the new prices, in case if there is new cost price, you can update by clicking update product prices.

Note: As the quantity is updated against the purchase order, the purchase order status changes. If you receive partial stock the purchase order it is Partial order status, if you receive full order it is Full order received.

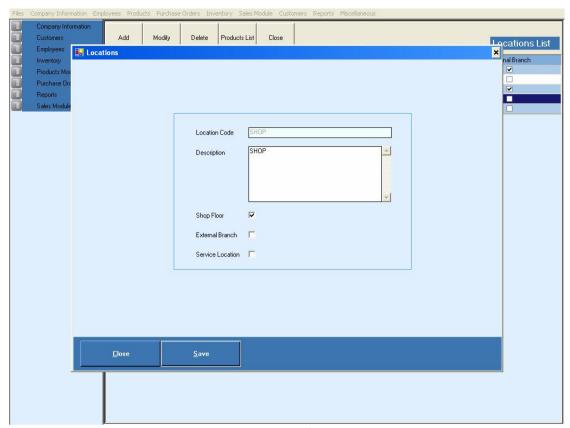
On GRN list you can print the GRN report as well as labels, in case if the products aren't bar-coded.

## **Locations**

To access this screen Click on Inventory --> Locations Here the Locations of the business are defined, e.g. Warehouse, External Locations, Shop Location. In the Emperium system, A SHOP location has to be defined in the system, these is important as the stock gets deducted from the Shop Location.

Note: You can have only one shop floor in the system

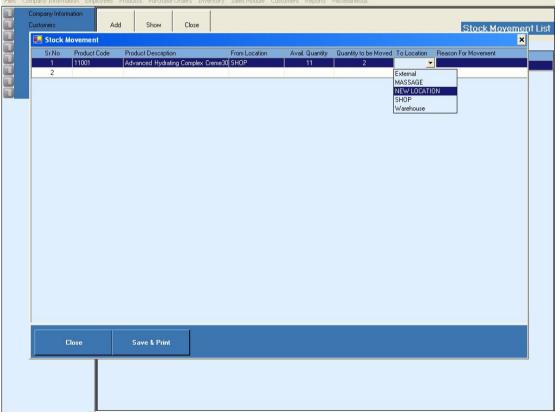
Here if you check the External Location, it is considered as different branch.



Picture 48

# **Stock Movement**

To access this screen Click on Inventory --> Stock Movement



Picture 49

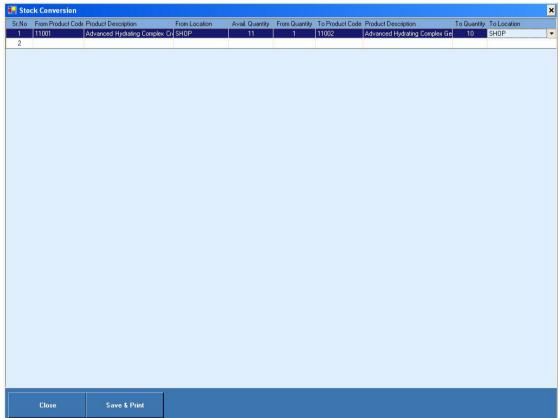
Stock movement is the Transfer between two locations, the destination location can be external branch or the different location i.e. warehouse to shop.

To move stock, double click on product code and pick the product which you want to move, then pick the locations which would be automatically popped up based on the product selected, pick the location and enter the Quantity to be moved to the destination location with the reason specified.

#### **Stock Conversion**

To access this screen Click on Inventory --> Stock Conversion

This is breaking of single product to multiple quantities, for e.g. you add 10 pack noodle and singles separately into the system, here you can convert 1 10 pack to 10 singles.



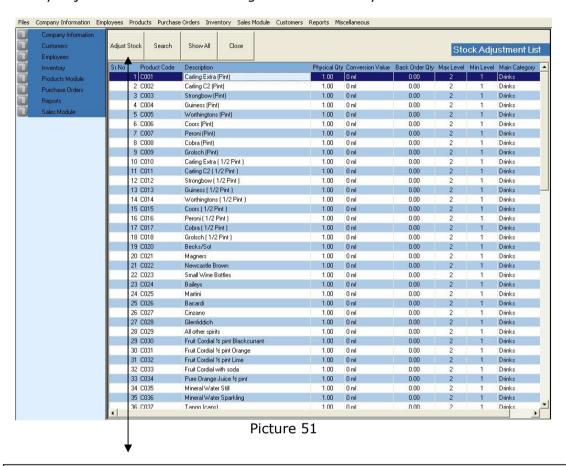
Picture 50

Double click on From product code from which you want to convert, then pick the location, enter the From quantity and double click on To Product code to which you want to convert and then enter the destination location, where the to product code stock has to reflect.

# **Stock Adjustment**

To access this screen Click on Inventory --> Stock Adjustment

Here the stock adjustment for discrepancies is done, if you are adjusting stock for single product only, then pick the product from the search and adjust stock, every adjustment transaction is registered into the system.



Product Code: C001

Product Description: Carling Extra (Pint)

Sr.No Location Quantity Reason For Adjustment Previous Qty

1 0.000

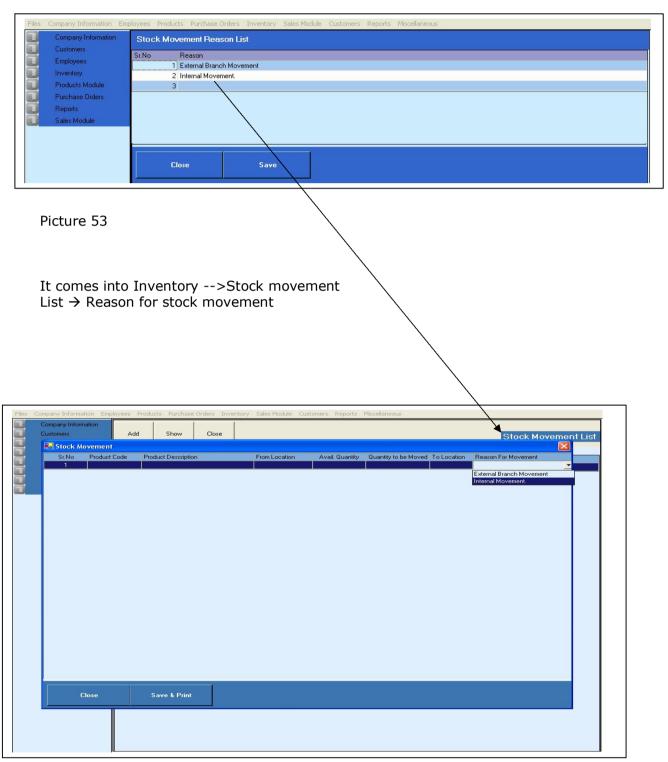
Close Confirm Add Line

Picture 52

# **Stock Movement Reasons Listing**

To access this screen Click on Inventory -->Stock Movement Reasons Listing

Here the stock movement reasons list can be added, these reasons would be listed in the reasons of the stock movement.

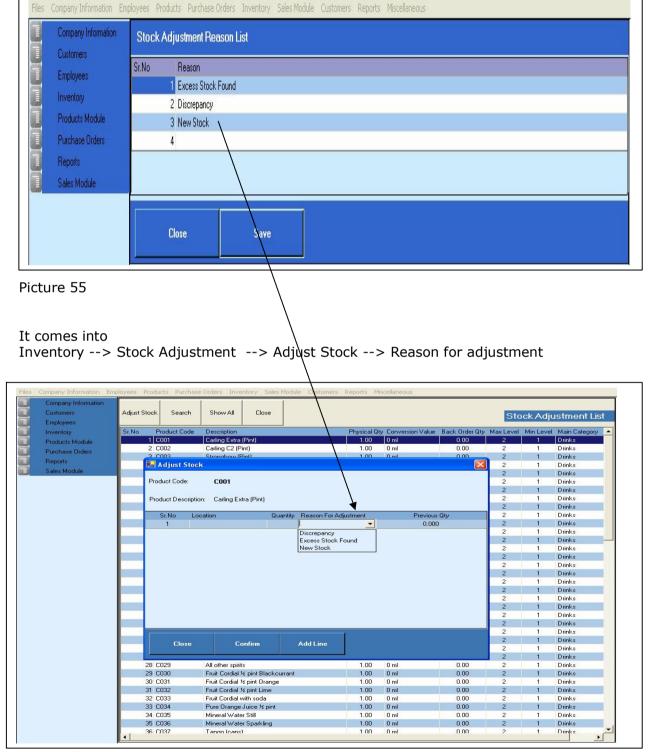


Picture 54

# **Stock Adjustment Reasons Listing**

To access this screen Click on Inventory -->Stock Adjustment Reasons Listing

Here the stock Adjustment reasons list can be added, these reasons would be listed in the reasons of the stock Adjustment.

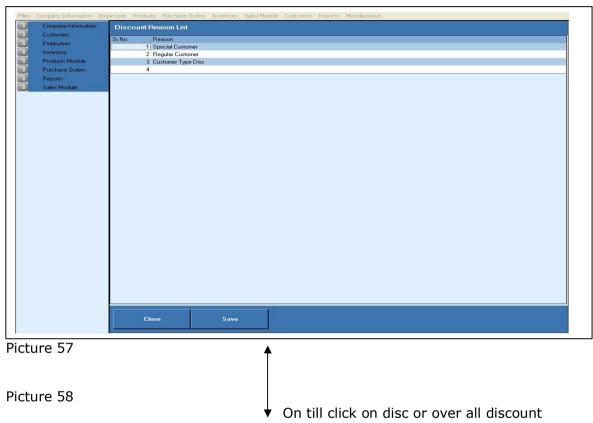


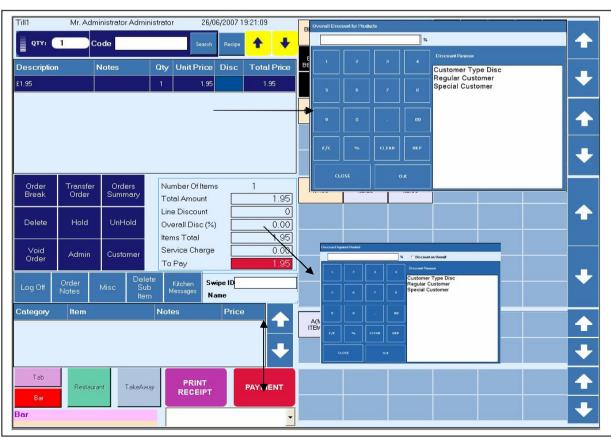
Picture 56

# **Discount Reasons List**

To access this screen Click on Sales Module --> Discount Reasons List

Here the discount reasons are entered into the EPOS system, these are reflected while you are giving discount on sales.



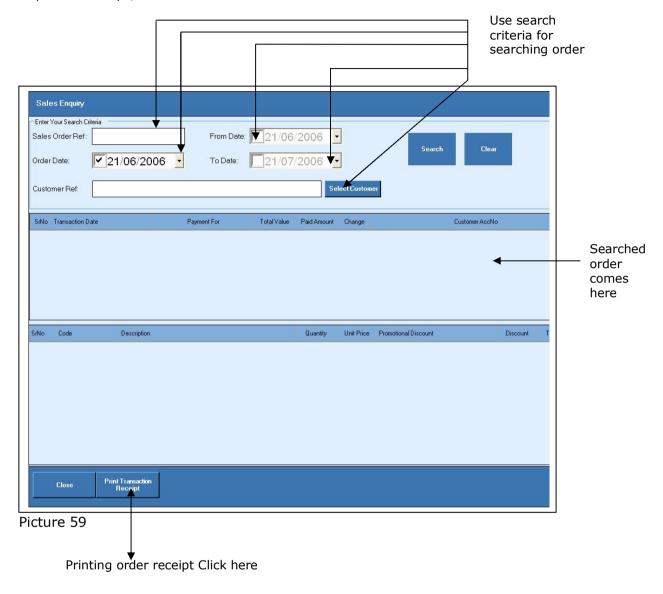


# **EMPERIUM HOSPITALITY MANAGEMENT MANUAL**

**E-Novations London Ltd** 

# **Sales Enquiry**

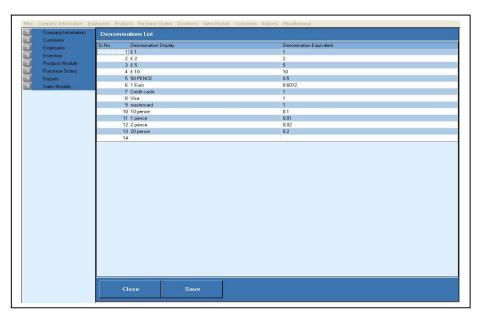
To access this screen Click on Sales Module -->Sales Enquiry Here the sales transactions history can be viewed, if you want to print a duplicate receipt, select the order and click Print.



### **End Of Day Balancing Denominations**

Picture 60

To access this screen Click on Sales Module --> End of day Balancing Denominations
Here the currencies are entered for Till Transactions verification, here different currencies are entered and equivalent amounts are entered. These denomination equivalent values are reflected on the End Of Day Balancing screen when you click on the Till

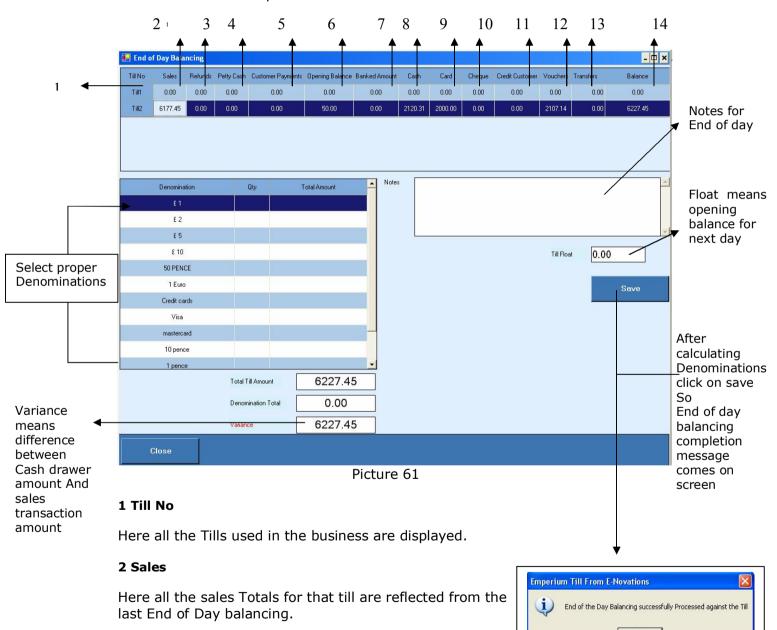


# **End Of Day Balancing**

To access this screen Click on Sales Module --> End of day Balancing

Here the Till Payments Totals are verified against the Till Transactions, when there is variance in the Till Totals against the Balance of the Till, you can print the Transactions summary Report to recheck, this can be printed from Reports>Sales> Transactions Summary.

Click on the Till for which the amount has to be verified, automatically all the denominations would be popped up, just enter the quantity of denominations and Totals would be updated.



Here all the Refund Totals for that till are reflected from the last End of Day balancing.

### 4 Petty Cash

3 Till No

# E-Novations London Ltd

Here all the Petty cash Transactions Totals for that till are reflected from the last End of Day balancing.

### **5 Customer Payments**

Here all the Customer outstanding payment Totals for that till are reflected from the last End of Day balancing.

## **6 Opening Balance**

Here the opening balance/Till float Totals for that till are reflected from the last End of Day balancing.

#### 7 Banked Amount

Here the Banked amount Totals for that till are reflected from the last End of Day balancing.

#### 8 Cash

Here all the cash Transactions Totals for that till are reflected from the last End of Day balancing.

#### 9 Card

Here all the Card Transactions Totals for that till are reflected from the last End of Day balancing.

#### 10 Cheque

Here all the Cheque Transactions Totals for that till are reflected from the last End of Day balancing.

## **11 Credit Customer**

Here all the Credits against the customers Totals for that till are reflected from the last End of Day balancing.

#### 12 Vouchers

Here all the Voucher Transactions Totals for that till are reflected from the last End of Day balancing.

#### 13 Transfers

Here all the Bank Transfer Transactions Totals for that till are reflected from the last End of Day balancing.

#### 14 Balance

Here all the

Balance = Sales-Refunds-Petty Cash+ Customer Payments + Opening Balance

You can put the Till float/opening balance after the amount is verified against the Till before save is clicked.

# **EMPERIUM HOSPITALITY MANAGEMENT MANUAL**

**E-Novations London Ltd** 

# **Denominations message**

At the time of End of day balancing if you are not putting denominations then message like ....



# Variance message

If cash drawer amount and sales transaction amount is not matched then message comes like....



### **Table management**

To access this screen Click on Sales Module --> Table management

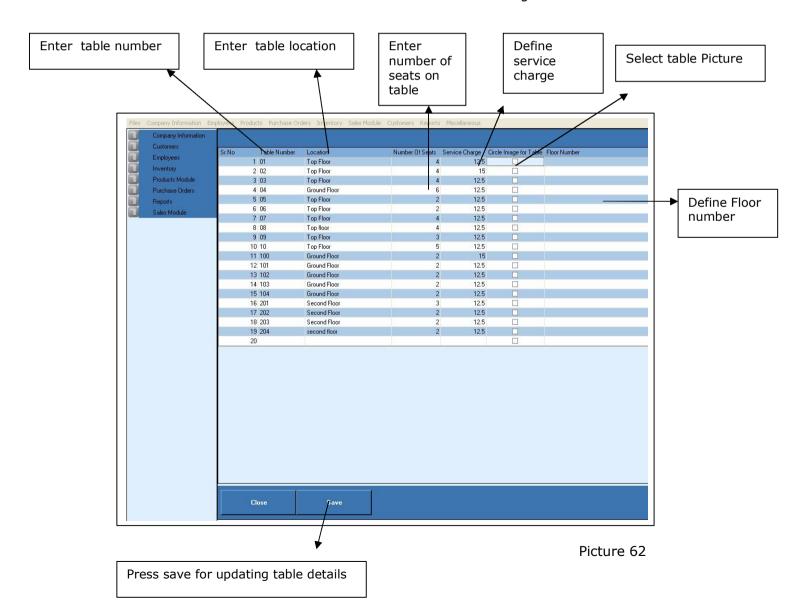
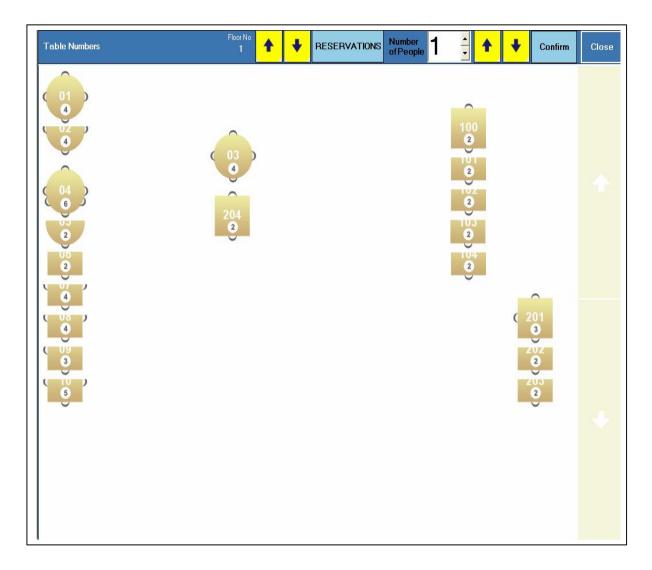
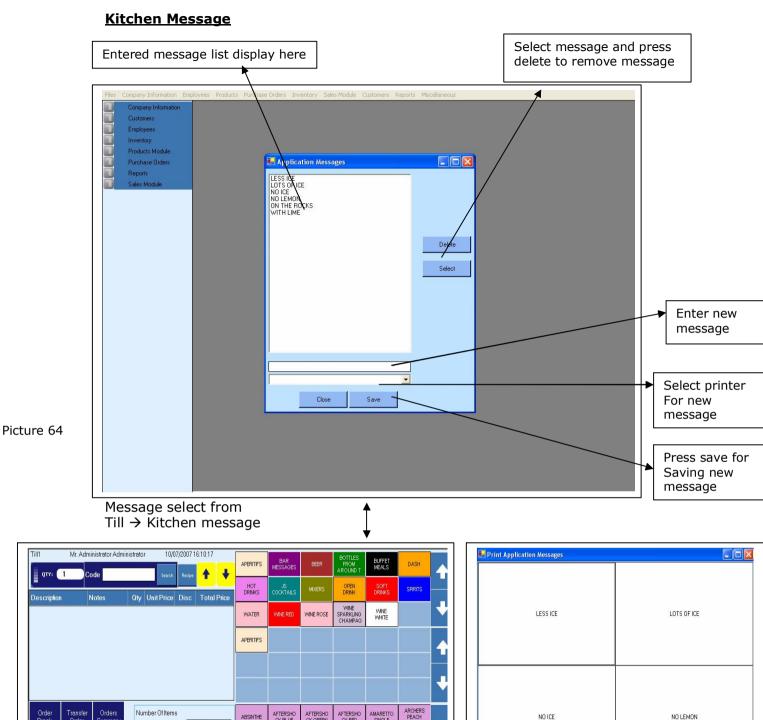
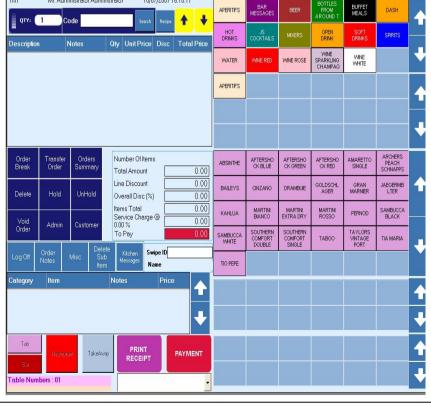


Table display on till after pressing Emperium Till -→ Restaurent



Picture 63







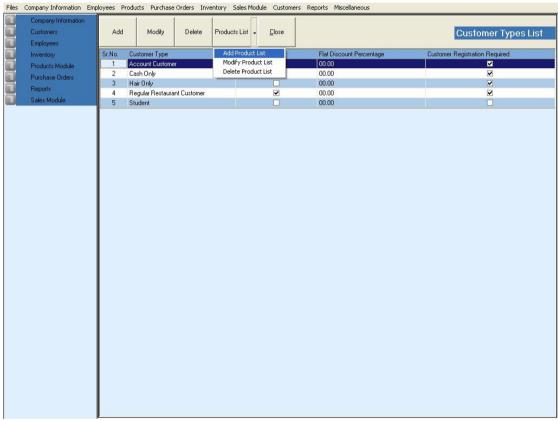
# **Customer Types**

To access this screen Click on Customers --> Customer Types

Customer Types is the master list for grouping customers, the grouping helps to group customers for various combinations ,such as flat and certain percentage of discount on certain products.

Here you can define student type customers or Old age people, if you want to give any specific discount percentage, you do not need to register for them to get discount.

To add Customer Type click on Add To Modify click on Modify To delete click on delete

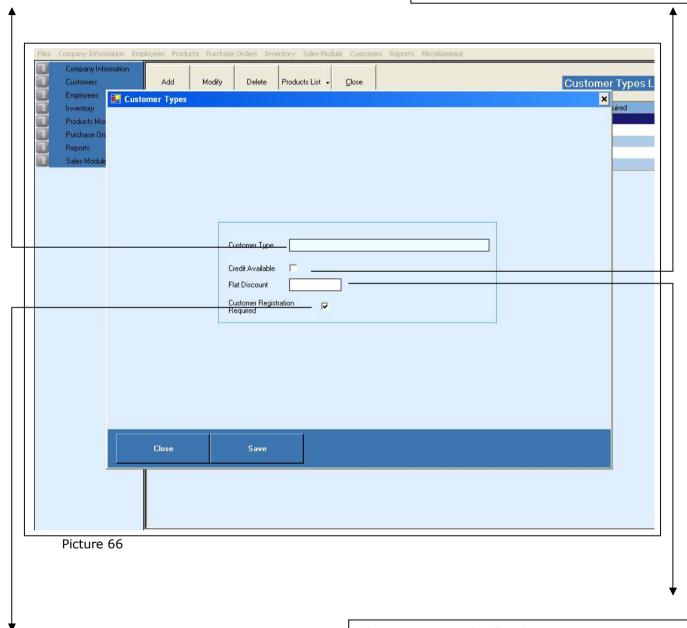


Picture 65

## **Adding/Modifying Customer Type**

Here enter the Customer Type, whether he is a student, credit customer, non-credit customer etc.

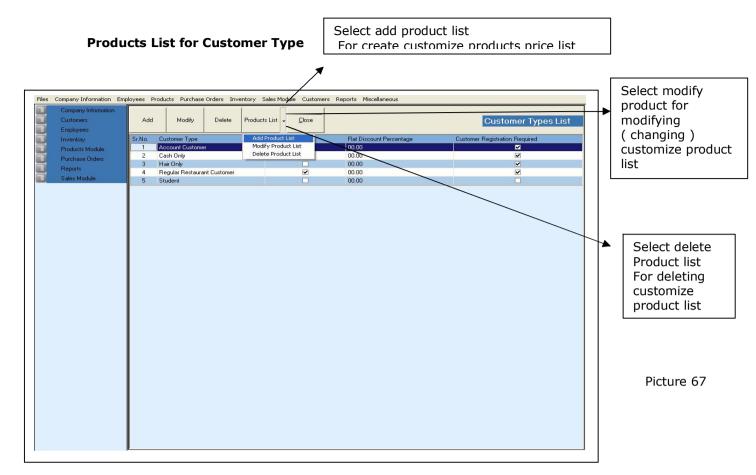
Credit available is if you tick this option when you add customer and link customer to this Customer type, they can set credit limit for the customer.



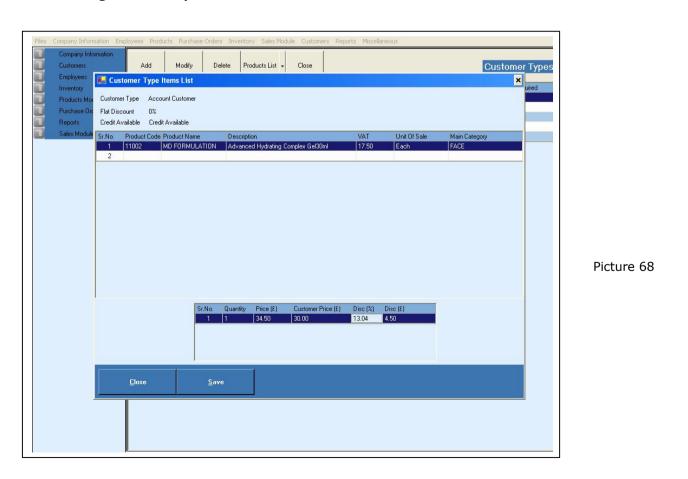
Customer registration required is the option whether the account type needs Customer registration, for e.g. students, Railway staff don't require customer registration as their ID reflects they are students/Railway staff.

Flat Discount is the flat discount percentage you can set against the customer type where in customer would get flat discount as set on whatever they buy.

Something like burtons, they get 15 % discount whatever they buy, you can set those sought of discounts here.



#### Adding customize product list



Here the specific products can be linked against a product for a specific discount on the products, double click on the top grid and search for the product for which you want to give discount against and enter the customer price.

You can modify the product list for customer type by selecting customer type and click on Modify products list.

These customer types when linked against the customers, they would get discount as defined when the discount products are selected.

#### **Customers**

1

To access this screen Click on Customers --> Customer List

From customer list the customers are added, Note: Customers can be added from Till as well To Add click Add on customer list screen To Modify click Modify on customer list screen To Delete click Delete on customer list screen To Search click search on customer list screen

Files Company Information Employees Products Purchase Orders Inventory Sales Module Customers Reports Miscellaneous

Cumpany Information Customers

Employees

Employees

Products Module

Storm AcoNo Customer Name Address Town Post Code Phone Numb: Customer Type

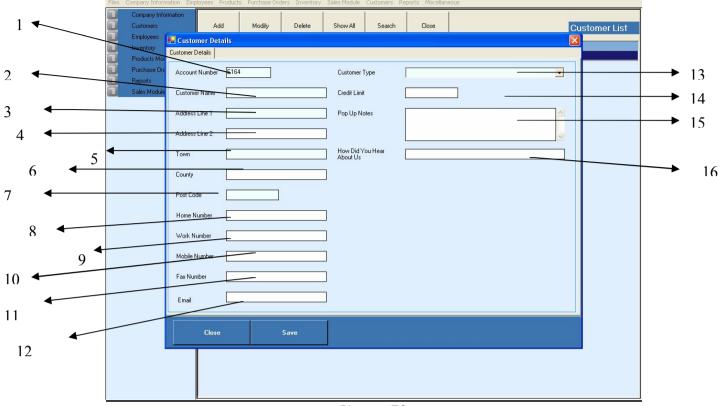
Products Module

Storm AcoNo Customer Name Address Town Post Code Phone Numb: Customer Type

Products Module

Sales Module

Picture 69



Picture 70

Customer carries the following information.

### **1 Account Number**

Unique account number identifies every customer, and here the account number is entered

# **2 Customer Name**

Customer Name is entered here, it can be company name or individual name.

# 3 Address Line1

First line of address is entered here.

# 4 Address Line 2

Second line of address is entered here.

# 5 Town

Town of the customer is entered here.

# **6 County**

County of the customer is entered here.

# 7 Postcode

Postcode of the customer is entered here.

#### **8 Home Number**

Home number of the customer is entered here.

### 9 Work Number

Work Number of the customer is entered here.

#### **10 Mobile Number**

Mobile Number of the customer is entered here.

#### **11 Fax**

Fax of the customer is entered here.

#### 12 Email

Email of the customer is entered here.

# 13 Customer Type

Here the customer grouping can be defined, once you define the customer type, you can set credit limit or based on customer type, customer would be getting discount on products according to products list set on customer type or flat discount on customer type.

Note :To give credit to customers, you have to set the credit limit to the customer.

# **14 Credit Limit**

Credit limit is set against the customer, based upon this amount, customer is entitled to get credits.

#### 15 Pop up Notes

This is sought of reminder set against the customer, whenever customer is accessed in different modules, the pop up or reminder notes is popped up. For e.g. you want to pass a message about customer to the person working on the till, if you have set once, whenever any one accesses this customer, the pop up is popped up automatically.

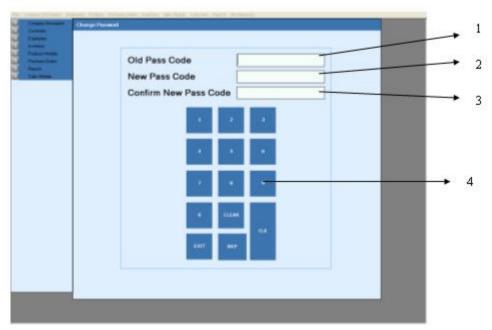
### 16 How did you hear about US

This is to just get details about how they know about their business, as part of marketing.

# **Miscellaneous**

# **Change Password**

To access this screen Click on Miscellaneous>Change Password
Here the password can be changed for the employee



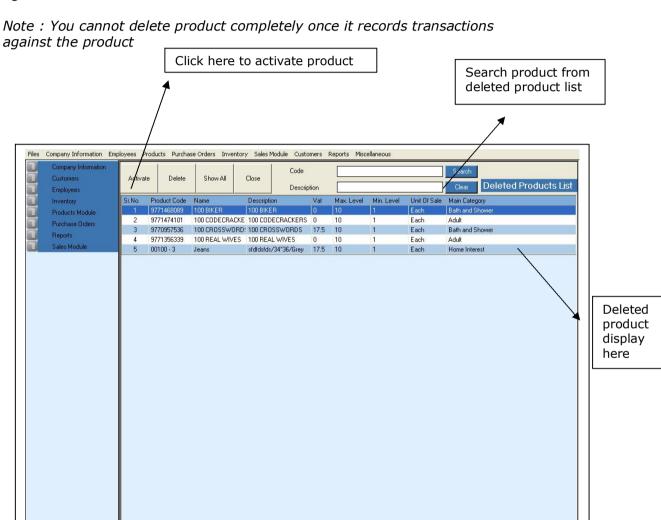
Picture 71

- 1) Enter old password
- 2) Enter new password
- 3) Confirm new password
- 4) Use key pad for new entry or clear entry

## **Deleted Products**

To access this screen Click on Miscellaneous>Deleted products

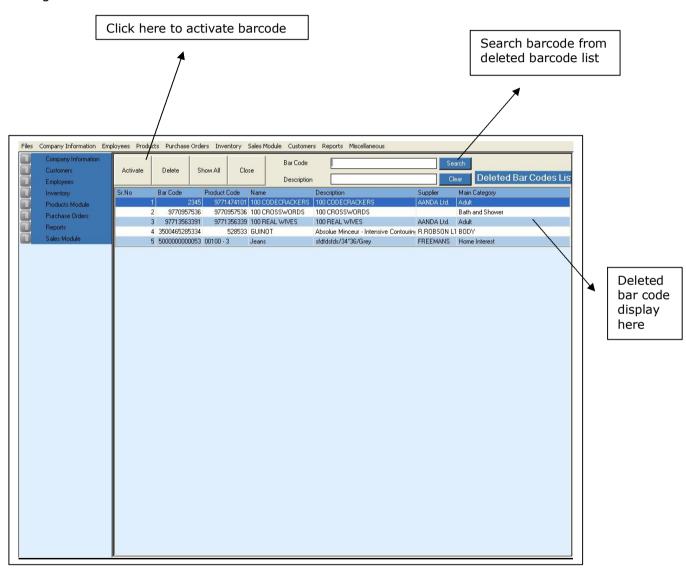
This acts as recycle bin, once the products are deleted from the products list, they fall in this list, and you can delete permanently or activate the product again.



Picture 72

# **Deleted Bar codes**

To access this screen Click on Miscellaneous>Deleted Bar codes This acts as recycle bin, once the Bar codes are deleted from the products, they fall in this list, and you can delete permanently or activate the barcode again.



Picture 73

# **EMPERIUM HOSPITALITY MANAGEMENT MANUAL**

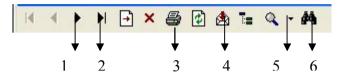
**E-Novations London Ltd** 

#### **REPORTING OVERVIEW**

Click on Reports>Reporting

Reports are designed on modular basis.

Reports are displayed on the screen first, if you want to print the report click the Print button that would take you to the Report screen.



- 1 Indicates you can move to the next page of the report.
- 2 Indicates you can go to the last page.
- 3 Print to the printer, this would be popped up with the printers connected to you system
- 4 You can export the report to various formats like PDF, WORD, and EXCEL.
- 5 Zooms the report
- 6 If you want to search for any particular thing, you can click here.

### **Products**

#### **Categories**

Here you can pull out all the categories.

## **Brands**

Here you can pull out all the Brands.

### **Products List**

Here the products list is displayed here.

## **Price List**

Here you the price list of the products with their cost prices and selling prices are displayed.

# **Sales Price List**

Sales Price is in the report, which gives only the selling prices, this is for the customer to look up.

### **Changes Log**

Here the changes log done to the product is recorded.

### **Shelf Edge Tickets**

Here you can print out you barcodes, shelf edge tickets, you have got different types of bar codes available based upon the size of the label you are looking, you can print 24, 27 and 65 per sheet, with price or without price. To pick the product double click on the grid and search for the product and enter the quantity of labels you would like to print.

# EMPERIUM HOSPITALITY MANAGEMENT MANUAL

**E-Novations London Ltd** 

Note: You have filter option to pick up products according to your search

## **Employees**

#### **Employees List**

Employees List is displayed here.

#### **Employees Commission Definition**

If you set commissions against the employees, the employee commission is calculated based upon their sales.

### **Employees Working Hours**

Based on the clock in feature of the system, the employee working hours are calculated here..

#### **Employee Sales details**

Here the employee sales details are displayed.

#### **Employees Payment summary**

Based on the number of working hours and the salary you have set for employee plus the commission if you have set the employee payment summary is calculated and displayed here.

#### **Employee Deliveries**

Here the paper rounding can be displayed.

# **Suppliers**

# **Suppliers List**

Here the supplier's list is displayed.

# **Suppliers Product List**

Here the list of products supplied by that supplier is displayed.

### **Inventory Based Purchase Orders**

Here the list of purchase orders related to Inventory is displayed.

### **Purchase Ledger Analysis**

Here the list of purchase orders is displayed with the Total Net amount.

#### **Transaction Analysis**

Here the Transaction done against the supplier is recorded, like posting and payment of invoices.

## **VAT Summary**

Here the VAT Summary of all the posted invoices is displayed.

#### **Outstanding Invoices General**

Here the list of purchase orders is displayed with the Total Net amount.

#### Sales

#### **Sold Items Summary List**

Here the summary of sales of every individual product is displayed, the sales figure is excluding VAT. The lines are displayed by product group

#### **Sold Items Individual List**

Here the individual sales of every individual product is displayed, the sales figure is excluding VAT.

#### **Products sales Hit parade**

Here the Top and bottom products are displayed, the top/bottom can be displayed based on price/quantity.

#### Sales Turn over by Category

Here the sales Turn Over by Category are displayed.

#### Sales Turn over by sub Category

Here the sales Turn Over by sub Category are displayed.

#### Sold Turn by Hour and day of week

Here the summary of sales for every hour is calculated against the day of the week.

#### **Cash drawer Transactions**

Here the cash drawer transactions like opening balance and banking is displayed.

#### Sales/VAT summary

Here the Sales VAT Summary is displayed

#### **Transactions Summary**

Here the summary of every transaction recorded against the Till is displayed, if you have variance while doing End of Day Balancing, you print this and check against the amount.

# **End Of Day Balancing**

Here the End Of Day Balancing summary can be printed.

# **Sales Discount summary**

Here the discount summary on sales is displayed.

Note: Check the Filter criteria like dates according the reports would be printed.

#### **Cover sales summery**

# **EMPERIUM HOSPITALITY MANAGEMENT MANUAL**

**E-Novations London Ltd** 

## **Deleted Line summery**

A list of deleted product from till at the time of serving customer comes here.

### **Order type Summery**

A list of order type summery display in this report.

# **Inventory**

#### **Locations List**

Here the List of all inventory locations is displayed

### **Stock Above Max Level**

Here the products which are above stock level is displayed, the maximum level is set in product definition

#### **Reorder Products List**

Based on your minimum level set in product definition, the reorder products list is displayed.

### **Reorder Products List Supplier Wise**

Based on your minimum level set in product definition, the reorder products list is displayed according the supplier.

#### **Stock History**

This report displays all the Inventory Transactions based upon the Transaction Type.

## **Stock Valuation**

Here the current stock valuation is displayed.

Note: The stock is calculated based upon First In First out Locations Wise Stock List

Location wise stock list is displayed here.

# **Stock Adjustment Summary By Reasons**

Here the stock adjustment by reason is displayed.

### **Product Stock History**

Here stock history of products is displayed.

## **Customers**

# **Customers List**

List of customers is displayed here

#### **Top/Bottom Customers**

List of customers is displayed here based upon their spending

### **Customer Statements**

Here monthly statements of the customers can be printed.

#### **Customer Yearly Sales Summary**

Here the customer spending per month is displayed.

# **Customer Outstanding Invoices**

Here the customer outstanding invoices are displayed.

### **Customer List By Types**

Here customers list is displayed by the customer type.

### **Customer Type Products List**

Here the customer discount products are displayed based upon the Group.

#### **Customer Delivery Summary**

This is summary of paper rounding against the customer

### **Summary Reports**

#### **Products Summary**

This gives summary of every individual product for the last 4 weeks from the day selected.

### **Yearly Sales Summary Comparison**

This displays the sales summary against the same month for the years selected.

# Monthly Sales Comparison In a Year

This displays the monthly sales summary for the year selected.

### **VAT Summary**

This is the VAT Summary calculated from the sales and purchases, the summary is calculated from the sales VAT summary – purchase VAT summary

# **Profit/Loss Summary**

This is calculated based upon the Sales, purchases and overheads.